

**Community Board Meeting
19th June 2024, 5:30–7:30 pm**

Attendance:

Lesley Charlton (Chair)

Community Board Members:

Keith Thomas, Councillor Olly Wehring, Councillor Emily Davey, Councillor Susan Skipwith, Poorvi Mehta, Ayshwarya Madhureshan, Jill Preston, Mike D’Souza, Elaine Taylor, Mark Ludlow, Iiman Abdulle (minutes).

Guests:

Jane Ball (Head of Landlord Services), Semana Nota (Resident Engagement and Social Value Lead), Ranbir Heyre (Programme Lead), Isabelle Price (Kanda Consulting), Sara Jane Day (ITHA, Newman Francis)

1.

Welcome and Apologies

Apologies were received from Met police, Niamh Myant.

2.

Minutes and Actions

Responses for May actions were discussed:

- Jane: There is no budget available for improvements with no bench currently for Fordham unless through Cllr fund
- Jane: Work has been completed with the two housing officers who deal with tenancy matters for the existing estate. Housing officers visit the site and can make appointments at the tenants' home on request
- Jane: Kam asked to share how Housing Landlord Service communication will work in the first phase, as there are different elements of the regeneration planned over many years. Request: Board's insight into ways to engage
- Mark: Has spoken to Kat about choices and this wasn't raised about residents needing to make decisions about design on the spot, he doesn't want anyone to feel pressured about that situation so I will take that back.
- Jane: There are mobilisation plans across the council, with new aspects and services for the new neighbourhood, including heating/parking/EV charging to ensure terms of tenancy meet the landlord offer requirements.

	<ul style="list-style-type: none"> • Minutes of the last meeting were approved.
4.	<p>Introduction of Kanda Consulting, Phase 2 RMA — Isabelle Price, Associate Director, Kanda Consulting (15 mins)</p> <p>Isabelle introduced the board to Kanda Consulting and how they are leading the Phase 2 consultation events and are specialists in community engagement:</p> <ul style="list-style-type: none"> - They will be hosting another event in July and leading on Phase 2. - There will be a further round of public consultation after the summer break and ahead of submission at the end of 2024. <p>A board member expressed how they wanted Kanda to inform residents that they will be doing engagements as it is their legal requirement to which they confirmed that they will be doing that.</p> <p>Some board members expressed their concerns about the accessibility of the events, such as language barriers, and not being able to attend at the given times.</p> <p>Isabelle responded that they would make language translation available on request, that there would be different times for weekday and weekend events and that they would also notify residents that they could request a translator before the event.</p> <p>Mark also gave an update on Phase 2:</p> <ul style="list-style-type: none"> - They are doing an outline permission and a reserved matters application for Phase 2. - There are slight changes to the parameter plans in Phase 2 as they are responding to the clinic where they are building a higher-rise. - There will be about 400 homes in Phase 2. <p>Some board members addressed their concerns about the changes in the parameter plans with a higher build causing shadowing.</p>
5.	<p>Newman Francis Introduction — Sarah- Jane Day, Senior Community Consultant at Newman Francis (15 mins)</p> <p>Sara-Jane informed the board about the Independent Tenant Resident Advisor (ITHA) service:</p> <ul style="list-style-type: none"> - Providing independent advice to residents who plan to move - They are accessible through monthly drop-ins at the Archway Parish Rooms and via freephone, email and through their website

	<ul style="list-style-type: none"> - They have done work with 15 households with two needing a lot of support. - Posters have been put up, but work is being undertaken to ensure residents know about the service. - They are also working on translating information to other languages.
6.	<p>Overview of Project Pandora — Jane Ball, RBK Head of Housing Landlord Services (HLS)</p> <p>Jane updated the board on Project Pandora:</p> <ul style="list-style-type: none"> - HLS continue to work with housing officers and caretakers on-site - Asset services have secured a new repairs and maintenance contract and approved the contract; mobilisation from 1st October, Breyer Group taking over from AXIS - Families are moving out and the plan is to support the large-scale decanting plus prevent unlawful occupation of voids/empty homes - Tenant satisfaction surveys will continue by phone call from the independent research company, with year-one results published on 30th June 2024. - Since the 1st of April 2024 council housing has become a regulated service, with colleagues working on compliance with Consumer standards. <p>A board member asked if there is a hotline where residents can report squatting issues. Jane responded that there isn't a direct hotline but a Board member can pass on to Crimestoppers or info to the ASB officer, Fiona McDougall.</p>
7.	<p>a) Naming update</p> <p>Ranbir presented the current status of the street naming process. It was a successful exercise with good participation from residents and schools. The approved list of names has been sent by the Street Naming and Numbering team and to Board members in the pack of papers for this meeting. Names will be allocated at the appropriate time according to the best fit.</p> <p>Ranbir raised the question of naming the new Community Hub and asked members what process they would like to follow. The Board decided to have a simple process: to ask residents for suggestions via the usual channels followed by a short process to select one name.</p> <p>b) Block handover</p> <p>Ranbir presented an overview of a new project, Beehive, to successfully relocate residents to the new neighbourhood in Kingston with minimal disruption.</p>

	<p>The scope of Beehive is the following:</p> <ol style="list-style-type: none"> 1. Developer's handover of the building 2. District heat network 3. Moving from old property to new 4. Taking over new property 5. Communication and engagement 6. Problem management — on the day, handling of unforeseen problems 7. Publicity 8. Feedback and lessons learned <p>Ranbir stated that an important role in this project is the residents' view i.e. to look at the process from a resident's perspective and input lessons learned into the plans and actions.</p> <p>One member, Jill Preston, offered her help in this role, which was accepted. Ranbir agreed to get Jill's comments and views on the plan at the appropriate times and provide her experience with moving.</p>
8.	<p>Community Chest Recipients Monitoring (15 mins) Community Chest Amendments Suggestions — Semana Nota, RBK Resident Engagement & Social Value Lead</p> <p>Semana updated the board on the community chest:</p> <ul style="list-style-type: none"> - There is a report of the successful application, reporting on the initiatives and evaluation role, and how their work was going. - The first round was very successful. There were lessons learned and most of the residents hit their target. <p>Semana also proposed for there to be fewer rounds of applications instead of the established number of four. Also, there is funding available which would have been used for the AFC weekend club but has now been requested for the £5k to be used for a football club which will have a coach from Chelsea.</p> <p>The board members expressed how they needed more time to discuss this.</p> <p>Elaine Suggested another subgroup should be set up to discuss this with three residents and one councillor.</p>
9.	<p>Regeneration Update — please submit questions</p> <p>None</p>
10.	<p>AOB — there was no further business.</p>

Action	Item	By	Update
1	Send the report of the community chest	Semana	Completed
2	Kanda Consulting will inform residents re. the engagement of their obligations. (Isabelle)	Kanda	Completed
3	Share social value action plan	Semana	Completed
4	Set up a subgroup board to discuss the number of rounds of applications and remaining funding.	Semana	Completed